



Hewlett-Packard Company

3000 Hanover Street

Palo Alto, CA 94304

July 1, 2015

Dear HP Software Customer,

Hewlett-Packard (HP) is announcing end of support for versions of IDOL 10 prior to 10.10, effective as of the dates set forth below.

End of Support

IDOL version	End of (Committed) support date	End of Extended support date
10.0	Dec 31, 2016	Dec 31, 2018
10.1	Dec 31, 2016	Dec 31, 2018
10.2	Dec 31, 2016	Dec 31, 2018
10.3	Dec 31, 2016	Dec 31, 2018
10.4	Dec 31, 2016	Dec 31, 2018
10.5	Jan 31, 2017	Jan 31, 2019
10.6	May 31, 2017	May 31, 2019
10.7	Jul 31, 2017	Jul 31, 2019
10.8	Nov 30, 2017	Nov 30, 2019
10.9	Feb 28, 2018	Feb 28, 2020

While these IDOL versions may continue to meet your immediate needs, HP recommends that all customers update to IDOL 10.10. Please note that all IDOL 10 customers with active support contracts are eligible to upgrade to IDOL 10.10.

This product/version obsolescence is covered by the "End of support" section in the HP Software Support Foundation Data Sheet applicable to the products referenced herein.

Navigate to: <http://www.autonomy.com/work/services/customer-support>

Then click: HP Software Support Foundation Data Sheet.

More information

Should you have any questions about this end of availability, or for assistance in understanding the options available to you, please contact your local HP sales representative or HP software business partner. When providing information, please include your name, country, phone number, company name, and product version number.

Sincerely,
HP Software Services

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For more information, go to hp.com/go/software